

CaER Directorate  
Status Report  
ISO9000 Audit Preparation

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# Important Dates

- MSFC Internal Audit
  - September 23-27, 2002
- NQA Audit
  - November ???
  - NQA Auditors: Rick Gierco, Judge Lunt
- CaER ISO Internal and NQA Audit Refresher
  - September 12, 2002
- CaER Internal/Internal Paper Audit
  - September 17, 2002

# Audit Preparation

## CaER ISO Representatives

- Review and Revise Record Retention Schedule
- Review and Revise Document Library
- Review, Revise and Sign Organization POC list and Document Review Sheet
- Review and Revise Audit Preparation hand book
- Review Quality Objectives
- ISO Audit Preparation Refresher Training (for both Internal and NQA audit)

# Quality Records

- Quality records are those documents which are maintained to demonstrate both MSFC conformance to specified requirements and the effective operation of the MSFC system

# Center wide reports

- Center wide Customer Satisfaction Feedback report
  - 60 inputs
- Center wide Continual Improvement Success Stories
  - 9 out of 31 are CD inputs