

CaER Management Review
ISO9000 Implementation Team
Plan and Status

April 30, 2001

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Agenda

- Marshall Management System/ISO9000
Implementation team status
- CaER ISO9000 Status
- Action items

MMS/ISO9000 Implementation

team status

- Prepare ISO9001:2000 presentation to all Center Staff meeting
- JSC has passed their ISO9001:2000 registration audit
- MSFC Internal audit will be conducted using ISO9001:2000 standard
- MSFC Employee awareness on Correction Action system
- Contractor Access to MSFC Procedures and Work Instructions
- Define Customer: Internal, External, or Both

CaER ISO status

- All CD NCRs were closed
- Participating Customer Satisfaction Team
- Participating Continue Improvement Team
- DCB Status:
 - Approved:
 - MPG1050.1C: Contract (Customer Agreement) Review,
 - MPG3410.1C: Training
 - MWI 1450.1A: Handling of Congressional Inquiries
 - MWI 3334.1A: Intergovernmental Personnel Act Assignments
 - MWI 1050.3 late and extended for three weeks
- New MPGs to be developed-Center Strategic Plan, Center Software Release
- New OWIs to be developed-CaER ISO9000 implementation Plan,
- NCR 407,408,409, 410 - Closed.

Action Item

- Review Center Draft Directives
 - Click ISO9000 page
 - Click MIDL
 - Click Directive Control Process
 - Click Drafts for Review
- CD reviewed most of the documents in April
- CaER ISO implementation team discussed how to effectively review center directives.